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April 2020

Happy April!

As we continue to navigate unprecedented times, we at AultComp MCO want you to know that we are here to assist you in any way we can. Many companies, perhaps like yours, are experiencing significant changes to the work environment. AultComp MCO is committed to following all guidelines recommended by state and federal health authorities. We are taking precautionary measures with the health and safety of our community in mind.

We are open and able to assist you with any questions you may have about your claim. Many of our team members are working from home, therefore you may experience minor delays when contacting us. We are continuing to take calls from 8 am - 5 pm, Monday through Friday to provide you and your employees with superior customer service. Thank you for your patience as we adapt to our new work environment.

We are very thankful for your continued partnership and proud to serve as your local MCO. Continue to stay safe and healthy!

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COVID-19 Frequently Asked Questions

The Ohio Bureau of Workers' Compensation released a list of FAQ regarding claims and policy processing as a result of COVID-19. You can find the FAQ by clicking [here](#). If you have additional questions about COVID-19's effect on BWC, you can email BWCCOVID19@bwc.state.oh.us.

Take Steps to Protect Yourself and Others

- **Wash your hands** often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, **use a hand sanitizer that contains at least 60% alcohol**. Cover all surfaces of your hands and rub them together until they feel dry.
- **Avoid touching your eyes, nose and mouth** with unwashed hands.
- **Avoid close contact** with people who are sick.
- Put **distance between yourself and other people** if COVID-19 is spreading in your community. This is especially important for people who are at a higher risk of getting very sick.

For more information regarding how to protect yourself, visit the CDC's website or click [here](#).

Recently, Ohio Governor, Mike DeWine, shared a top 10 list of the most needed Personal Protective Equipment (PPE) by healthcare workers to prevent the spread of COVID-19.

If your organization has extra items to donate or manufacture, please contact the Ohio Department of Health.

Top Personal Protective Equipment Needed

Help prevent the spread of COVID-19

1. **Surgical gowns (S, M, L, XL, XXL)**
2. **Face/surgical masks (adult, pediatric)**
3. **Gloves (nitrile, vinyl or butyl)**
4. **N-95 particulate respirators**
5. **Isolation gowns**
6. **Face shields**
7. **Tyvek coveralls**
8. **Thermometers**
9. **Foot coverings**
10. **Ventilator tubing**

OSHA Issues Respiratory Fit Guidance During COVID-19 Outbreak

Measures address massive shortage in N-95 respirators. New temporary

guidance has been issued to ensure healthcare workers have adequate access to N-95 respiratory protection. The temporary guidance also states that healthcare employers switch from a quantitative fit testing method to a qualitative testing method to preserve integrity of N-95 respirators.



Agency field offices are at their own discretion as to whether or not they want to cite an employer for the annual fit testing requirement so long as employers:

- Make a good faith effort to comply with the respiratory protection standard.
 - Use only NIOSH-certified respirators.
 - Implement strategies recommended by OSHA and Centers for Disease Control and Prevention for optimizing and prioritizing N-95 respirators.
 - Perform initial fit tests for each healthcare employee with the same model, style, and size respirator that the employee will be required to wear for protection from coronavirus.
 - Tell employees that the employer is temporarily suspending the annual fit testing of N-95 respirators to preserve the supply for use in situations where they are required to be worn.
 - Explain to employees the importance of conducting a fit check after putting on the respirator to make sure they are getting an adequate seal.
 - Conduct a fit test if they observe visual changes in an employee's physical condition that could affect respirator fit.
 - Remind workers to notify management if the integrity or fit of their N-95 respirator is compromised.
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WE MANAGE WHAT MATTERS

For 23 years, AultComp MCO focuses on what matters most: our community and personalized care. We assist with the efficient return to work for your employees, all while delivering exceptional customer service.



ABOUT US

Specializing in workers' compensation medical management, AultComp MCO's mission is to deliver high-quality services to our business partners. As we strive to exceed customer expectations, we will continually manage our resources cost-effectively, and maintain trust and integrity in all our partnerships.

OUR SERVICE



Local Connections



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Discount Opportunities



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