

AultComp MCO's Lifeline

Don't learn safety by accident



AULTCOMP MCO
A WORKERS' COMPENSATION MANAGED CARE ORGANIZATION

January 2018

Happy New Year!

As we ring in the New Year, I want to remind everyone that I am here to assist you. Please feel free to contact me with questions or concerns regarding the processes and procedures of medically managing your workers' compensation claims. AultComp MCO values our relationship with you and we look forward to working with you in 2018!

Injured Worker ID Cards assists in timely filing

In the event of a work related injury, the manager or supervisor should give the injured worker an AultComp MCO identification card to present to the physician or emergent facility. The ID card includes your company name and risk number along with AultComp MCO billing and contact information. This information helps to ensure timely and correct filing of the claim.

To order ID cards, contact Sam Randazzo, Employer Liaison, at 330-830-4919 ext. 108 or sam.r.1@aultcompco.com

Adopt the 24-Hour Rule

If an employee sought outside medical treatment for a work related injury and you have not heard from AultComp MCO within 24 hours, please contact our office to see if the claim has been filed. claim has been filed.

Save the Date March 27, 2018

AultComp MCO and Lori Goodnight will have a training seminar at Aultman North in North Canton.

Training will cover employee incident reports, best return to work practice and how claims impact your BWC premium.

Help Us Help You! Early Reporting of a Claim Benefits All

AultComp MCO encourages employers to assist with early reporting in every possible way. Statistics show if a claim is filed and a determination is made quickly, the lower the total costs of that claim will be. In the long run, early reporting results in lower workers' compensation costs overall, and lower claims costs translate to lower premiums for the employer.

If your injured employee sought treatment without informing you of the injury, the claim may already be filed. However, when the employer learns of a work-related injury, you may want to call AultComp MCO to determine if a First Report of Injury needs to be completed.

Delayed Reporting = Increased Costs

Immediate reporting of claim allows faster and more appropriate treatment.

o Reporting more than seven days = increased costs

- 11 to 20 days = 29% increase
- 21 to 30 days = 39% increase
- Over 30 days = 50% increase

More than 31 days = 113% increase in litigation (i.e. attorney involvement).

Near Misses



What are near misses? Near misses are leading indicators in the workplace that must be identified and investigated to reduce overall incidents.

Near miss incidents are situations that did not result in personal injury or property damage, but they had the potential to do so. To get to the root cause of a near miss incident, they must be treated with the same attention to detail as if the event actually occurred.

If near misses are indentified and corrected, future incidents may be prevented.

Near misses are an inexpensive opportunity to make changes in the workplace before something more severe occurs. For near miss reporting to be effective, there must be a system in place to collect the data, initiate proper root cause analysis, institute corrective action, and follow-up to make sure corrective actions were effective.

Near miss reporting must not be punished in order to gain employee participation.



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Health Resolutions

In the month of January, healthy resolutions are encouraged. A study done by the U.S. Department of Health and Human Services found that the most common New Year's resolutions focus on losing weight, getting fit, quitting smoking, and reducing stress. To an employee, these are huge undertakings that can be achieved through gradual lifestyle changes and dedication. For an employer, these resolutions not only lead to happier, healthier, more productive employees, but also lowered health care costs.

According to the National Business Group on Health, each smoker employed drives up employers' health care costs by more than \$1,600. It was also found that obesity accounts for 27% of rising health care costs. Through gradual lifestyle changes, employees can better their lives, and futures, while drastically affecting their employers' health care costs for the better.

A published study "AM J Preventive Medicine," states employers will see a \$3-\$6 return on investment for every \$1 they dedicate to health and wellness programs for their employees. In order to create additional awareness among your employees, post important health topics, health posters and flyers around your place of work.



BWC Training

In January, there are two BWC Training courses for you to participate in. If you are interested, please visit the website or call the phone numbers listed below to enroll today! All courses take place at the Canton Customer Service Office.

Enroll today! www.bwclearningcenter.com OR 330-471-0937 • 1-800-OHIOBWC

2018	Classroom	Day(s)
Jan. 30	Accident Analysis Half-day Workshop	0.5 Day a.m.
Jan. 30	OSHA Recordkeeping Half-day Workshop	0.5 Day p.m.

Manager Tips

It's a brand new year! As a manager, it is the perfect opportunity for a fresh start and to begin to implement some new strategies and tips. Check out the manager tips below to get started.

1. Use existing strengths to meet new expectations
2. Transparency is key
3. Establish a strong relationship with your team
4. Set clear expectations and goals
5. Recognize your employees when they do a good job
6. Accept feedback, but find your own unique way to lead

