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June 2020

## Happy June!

AultComp MCO is always proud to offer exceptional customer service to its employers. As your advocate for safety and service, we are honored to announce that you, our employers, rated us with the highest employer satisfaction score of any MCO in the state of Ohio as reported by the BWC's 2020 Report Card. We are very thankful for your continued partnership and proud to serve as your local MCO.

A well written, appropriately available job description is invaluable for any organization that ever has an injured worker. The more detailed, accurate information provided in the job description, the easier it is for physicians to determine if an injured worker can handle the job. It can also help the physician determine what, if any, accommodations could enable your employee to safely and quickly return to work.

Some job descriptions include the 5 strength categories outlined by the Department of Labor: sedentary, light, medium, heavy and very heavy. This gives the treating physician an idea of how much weight and effort is needed to do the job. If your employee job descriptions have been changed or updated, please make sure you provide us an updated version for our records to forward to physicians when an injury occurs.

Continue to stay safe and healthy!

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# BWC Updates

## June Online BWC Safety Course

- Tuesday, June 2 - Electrical Safety in the Workplace through Insight and Implementation



## Important Program Deadline for Private Employers on Monday, June 1

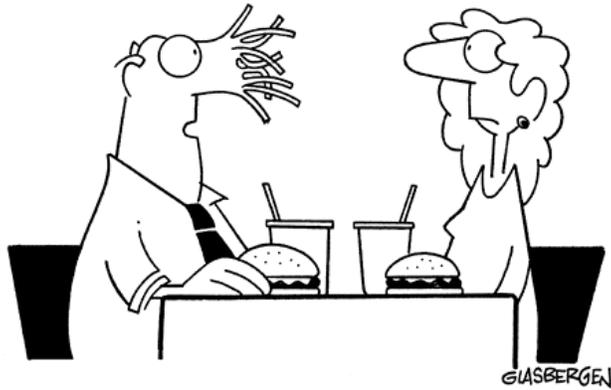
- Attention Drug-Free Safety Program (DFSP) participants must submit an annual report

# Manager Tips

## Bolster Morale for Employees in Uncertain Times

- **Focus on the future.** Focus on what happens next while keeping an eye on the proverbial prize. That future focus instills hope, which feeds morale.
- **Concentrate on what can be changed.** Leaders understand that some things cannot be changed. The weather will be what it will be. Other things (attitude, personal response to situations, personal focus and more) can be influenced.
- **Exercise personal power and encourage others to do the same.** By encouraging employees to choose (as opposed to handing down mandates), employees are able to build personal power and, thus, cultivate morale.

Source: <https://www.constructionexec.com/article/bolster-morale-for-frontline-employees-in-uncertain-times>



**“Oh, it was just like any other day at work.  
Except for the part where I sneezed  
by the paper shredder.”**



## WE MANAGE WHAT MATTERS

*For 23 years, AultComp MCO focuses on what matters most:  
our community and personalized care. We assist with the efficient return to  
work for your employees, all while delivering exceptional customer service.*

### ABOUT US

Specializing in workers' compensation medical management, AultComp MCO's mission is to deliver high-quality services to our business partners. As we strive to exceed customer expectations, we will continually manage our resources cost-effectively, and maintain trust and integrity in all our partnerships.

### OUR SERVICE



Local Connections



Superior  
Customer Service



Reliable  
Claims Management



Discount Opportunities

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